

# City of Santee

## Residential Waste and Recycling Service Guide



### Dear Residents of Santee:

WM is proud to be your service provider. We look forward to providing you with courteous and dependable curbside collection and helping to keep Santee, safe, clean and green.

### Santee Service Information

#### WM Carts

As part of your automated pick-up service, WM provides 96, 64, or 35 gallon trash, recycling, and organic waste carts.

- **Trash** - Gray cart w/black lid
- **Recycle** - Gray cart w/blue lid
- **Organic Waste** - Gray cart w/green lid



#### Proper Cart Placement

Remember to place your carts at least three feet apart and three feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of each cart toward your house.

- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables, and green waste outside the cart will not be collected.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

**Note:** Additional trash, recycle, and organic waste carts are available for a nominal fee. Residents with a cracked or broken trash, recycle, or organic waste cart are eligible for a free replacement.

#### Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day that week only. If a holiday falls on a Saturday or Sunday, there will be no delay.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



## Bulky Item Collection

Residents with curbside cart service may request four (4) free bulky item pickups per calendar year, up to six (6) items per pickup (Includes bulky, white goods, or e-waste).

**Acceptable items include:** sofas, chairs, washers, dryers, toilets, etc.

**Non-acceptable items include:** tires, batteries, paints, oils, construction debris, chemicals of any kind, Freon, rocks, sand, gravel, dirt, logs, carpet, hazardous, or medical waste.

Please call (619) 596-5100 Monday - Friday for pickup on your next service day.



**Want step by step instructions on how to quickly schedule your next bulky item pickup online?**

Scan this QR code for a helpful video.

## Electronic Waste Recycling

E-waste items can be dropped off at the Waste Management Buyback Center at 925 O'Connor St, in El Cajon, Monday - Friday, 8:00 a.m. - 2:00 p.m. Acceptable items include computers, printers, fax machines, microwave ovens, TV's, DVD & CD players, stereos, cell phones and other similar items.

## Disposal of Used Motor Oil/Filters

Customers may place up to 5 gallons of used oil at curbside in customer-provided screw-top containers for pick-up on service day. Please contact Waste Management customer service at (619) 596-5100 at least 24 hours in advance of your regular collection day to schedule.



## Disposal of Sharps

Residents can utilize the free drop-off container located at the Waste Management Buyback Center at 925 O'Connor St, in El Cajon, Monday - Friday, 8:00 a.m. - 2:00 p.m. A Sharps Mail Back program is also available, please visit [www.medwaste.wm.com](http://www.medwaste.wm.com) for more information.



## Billing & Payment Options

Residential services are billed monthly by WM. You may pay online through your My WM Account or as a guest at [www.wm.com/us/en/mywm/my-payment/verify](http://www.wm.com/us/en/mywm/my-payment/verify) or you can pay by phone by calling Customer Service.

## What Goes in the Organics Cart:



**FOOD WASTE &  
FOOD SOILED PAPER**



**YARD WASTE**



**PRODUCE**



**MEAT, FISH, & POULTRY**



**DAIRY**



**BREAD, PASTA, RICE,  
GRAINS, COFFEE GROUNDS,  
& FOOD SOILED PAPER**

Place organics materials directly into your organics cart -  
To reduce odor, put food waste in a paper bag.



**DO NOT INCLUDE:**  
PLASTIC BAGS OR FILM  
SERVEWARE/UTENSILS  
PLASTIC CONTAINERS  
FOAM CONTAINERS  
HAZARDOUS WASTE  
FATS, OILS, OR GREASES

## What Goes in the Recycling Cart:



**PLASTIC BOTTLES &  
CONTAINERS**



**FOOD & BEVERAGE  
CANS**



**GLASS BOTTLES &  
CONTAINERS**



**FOOD & BEVERAGE  
CARTONS**



**PAPER**



**FLATTENED CARDBOARD  
& PAPERBOARD**

Place recyclables directly into your recycling cart -  
Don't bag your recycling materials.



**DO NOT INCLUDE:**  
FOOD OR LIQUIDS  
PLASTIC BAGS OR FILM  
FOAM CONTAINERS  
CLOTHING, FURNITURE,  
OR CARPET  
BATTERIES  
ELECTRONICS  
HAZARDOUS WASTE  
YARD WASTE

## What Goes in the Trash Cart:



**FOAM CUPS &  
CONTAINERS**



**GARDEN HOSE**



**BROKEN CERAMIC  
DISHES & POTS**



**CANDY, SNACK &  
FOOD WRAPPERS**



**PLASTIC BAGS  
OR FILM**



**DIAPERS**



**PET WASTE**



**CLOTHING &  
TEXTILES**



**DO NOT INCLUDE:**  
ORGANICS/RECYCLABLES  
HAZARDOUS WASTE  
ELECTRONICS  
BATTERIES, TIRES, OR PAINT  
FLAMMABLE MATERIAL